

24 February, 2005



Media Release

ENO TECHNOLOGIES PTY LTD SCORE 94.07% FOR CUSTOMER SATISFACTION

The judging process for the 2005 Australian Achiever Awards for Melbourne's Internet & Computer Services & Supplies category was completed on 24th February.

Eno Technolgies Pty Ltd scored a highly recommended 94.07%.

Now into an eighth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a businesses' own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last twelve months can be viewed at www.achiever.com.au

Some of the comments Australian Achiever received from Eno Technolgies Pty Ltd clients are:

"They do an excellent hosting job and are very easy to deal with. Great communication. They deliver on time and are good value."

"They are always willing to help and listen. They never waste time and are polite, courteous and knowledgeable."

"They are very customer focussed with clear communication. Very transparent and competent people."

*Encourage,
Recognise and
Promote Quality
Customer Service
in business*

ENDS: For verification of this report, please call
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