

8 March, 2006

Australian  
Achiever®

A W A R D S  
Excellence in Customer Service

## Media Release

### **ENO TECHNOLOGIES PTY LTD SCORE 93.54% FOR CUSTOMER SATISFACTION**

The judging process for the 2006 Australian Achiever Awards for Victoria's Internet & Computer Services & Supplies category was completed on 8th March.

**Eno Technologies Pty Ltd** scored a highly recommended 93.54%.

Now into a ninth year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a businesses' own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved over the last twelve months can be viewed at [www.achiever.com.au](http://www.achiever.com.au)

Some of the comments Australian Achiever received from Eno Technologies Pty Ltd clients are:

*"They are very courteous, efficient and eager to help. They are always very professional in their manner and dealings with me. Overall, they provide an excellent service."*

*"They are easy to get along with and very professional with great product knowledge. I am very happy with the service and have recommended Eno to other people."*

*"They are very enthusiastic about what they do. They have a very quick response time and honour what they say. The staff have integrity and are very professional."*

ENDS: For verification of this report, please call  
Geoff Harwood, Director, Australian Achiever, (03) 8503 7763.

Encourage,

Recognise and

Promote Quality

Customer Service

in business